

LETTER OF INVITATION FOR TENDER



NewSpace India Limited

[A Government of India company under Department of Space]

Ref: **NSIL/26-27/01/Warehouse/02**

Date: 17 June 2026

Sub: Hiring of warehouse and other associated services within 100 km from Bengaluru or Chennai Airport for storage of raw materials, assemblies in various forms (Fasteners, O-Rings, Sheets, Plates, Rods, Tubes, and other structures of various compositions) in normal and controlled environment for a period of 02 years

NewSpace India Limited (NSIL), a wholly owned Government of India company under Department of Space (DOS), is the commercial arm of Indian Space Research Organization (ISRO). NSIL as part of its mandate to commercially exploit the products and services emanating from Indian Space Programme, is keen to harness the potential of indigenously developed technology and provide space-based solutions to meet various requirements including the requirements from Govt. and strategic sector related to telecommunication, broadcasting, security etc.

1. NSIL, hereby invites through this **Public Tender for Hiring of warehouse and other associated services within 100 km from Bengaluru or Chennai Airport for storage of raw materials, assemblies in various forms (Fasteners, O-Rings, Sheets, Plates, Rods, Tubes, and other structures of various compositions) for a period of 02 years.**
2. The bid in response to this Tender is to be submitted electronically on CPPP portal in place of offers in 'Hard Copy under Sealed Envelope' as is being done conventionally. Tender Submission, Tender Closing and Opening activities will be done electronically and online. No oral, email, telephone, telegraphic Tenders or Tenders submitted in hard copies/physical form will be entertained.
3. The address and contact numbers for sending Bid or seeking clarifications, if any, regarding this Tender are given below:

(a)	Bid/ Queries are to be addressed to	Manager, Commercial
(b)	Name/Designation of the contact person	Manager, Commercial
(c)	Telephone number of the contact person	080-2828 2003

(d)	E-mail ID of contact person	E-mail: purchase@nsilindia.co.in etenders@nsilindia.co.in
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4. Details regarding validity of the bids, mode of submission of bids, evaluation criteria, documents to be enclosed and payment terms are defined in detail in the Tender.

5. Schedule of the Bidding Process is as follows:

S. No.	Activity	Schedule
a)	Document reference No	NSIL/26-27/01/Warehouse/02
b)	TENDER issue date	Refer CPPP (etenders.gov.in)
c)	Last Date for Receipt of Clarification	
d)	Submission of Bid*	

* No extension of Date will be entertained.

6. Bank Details for paying EMD:

- Account Name : NewSpace India Limited
- Bank A/C No : 38345843981
- IFSC/NEFT Code : SBIN0009042

-Sd-

Purchase Division

NEWSPACE INDIA LIMITED (NSIL), BENGALURU

TENDER SPECIFICATION

Sub: Hiring of warehouse and other associated services within 100 km from Bengaluru or Chennai Airport for storage of raw materials, assemblies in various forms (Fasteners, O-Rings, Sheets, Plates, Rods, Tubes, and other structures of various compositions) in normal and controlled environment for a period of 02 years

1. Background

NewSpace India Limited (NSIL), a Government of India company under Department of Space (DOS), is the commercial arm of Indian Space Research Organisation (ISRO). NSIL has the mandate of enabling Indian Industries to scale up high-technology manufacturing and production base for meeting the demands from domestic and international customers. NSIL's major businesses involves building satellite and launch vehicles; owning and operating satellites; providing launch services onboard ISRO's operational launch vehicles to global customers; providing satellite-based services (Earth observation and communication); establishing ground segment and providing mission support services; and technology transfer to Indian Industries.

2. Scope of Work:

1. The scope of work under this contract includes the "Hiring of a warehouse (with a carpet area of 20,000 sq. ft., including a minimum of 5,000 sq. ft. under controlled environment) and associated services" for the storage of raw materials and assemblies (such as rings, sheets, plates, rods, tubes, fasteners, O-rings, and other structures of various compositions) in a controlled and normal environment for a period of two (02) years.
2. The vendor shall provide a covered warehouse (unshared warehouse will be preferred) with a carpet area of 20,000 sq. ft., including a minimum of 5,000 sq. ft. under controlled environment, located in the same premises within 100 km of Bengaluru or Chennai Airport. The contract period is initially for a period of two years. However, if requirements exist the period can be extended for 1 more additional year on mutually agreed terms.
 - a. The closed warehouse must be rainproof/waterproof, with a cemented or reinforced roof and a strong cemented floor capable of handling single loads up to 10 tonnes.
 - b. The facility should be well illuminated, ventilated, and equipped with adequate electrical points, lighting, and pedestal fans.
3. The warehouse must have:
 - a. A minimum clear height of 25 feet or better

- b. An entrance of 18 feet width or better and 20 feet height or better to allow easy movement and stacking of large assemblies and packages.
- c. The bidder must specify these dimensions in the offer.
- d. Fasteners shall be distributed to different industries after visual inspection of each fastener by warehouse engineer and certified with proper size and numbers as per the prescribed format provided by NSIL.
- e. Infrastructure required for storage of Fasteners shall be the sole responsibility of the Bidder.
- f. Standard Operating Procedure (SOP) and guidelines as provided by NSIL for storage, handling and maintenance of materials warehoused, shall be followed by the bidder.
- g. The bidder shall take insurance for the warehouse and its activities; NSIL insures the stored goods.

4. Controlled Environment Requirements (for 5,000 sq. ft.)

- Relative humidity: $\leq 55\%$
- Temperature: 20°C to 25°C
- Use of dehumidifiers or silica gel as required
- A data logger must record temperature and humidity
- Data must be shared **twice a month** and be retrievable on request
- The data logger shall be calibrated as per the required norms. Calibration certificates shall be submitted to NSIL periodically
- All windows and openings in the warehouse area designated for sensitive material storage shall be fitted with red or orange UV-blocking coating or shall be fully screened to eliminate exposure to direct sunlight and intense artificial UV light.
- The facility shall be free from any sources of ionizing radiation. No X-ray equipment, radioactive material, or high-intensity UV lamps shall be operated in or adjacent to the storage zone.
- The Vendor shall confirm point wise compliance with this requirement in the Compliance Matrix and provide photographs of the window treatment as a supporting document during technical evaluation.
- The following equipment and conditions are strictly prohibited within or immediately adjacent to 5m from the sensitive storage zone:
 - Mercury vapour lamps, high-voltage electrical equipment, or any equipment generating silent electrical discharges.
 - Combustion-engine machinery (diesel/petrol forklifts, generators) operated inside the storage area. Only electrically-powered handling equipment shall be used within the sensitive storage zone.
 - Organic vapours, combustion gases, or chemical fumes from any adjacent activity or storage area.

- The Vendor shall specify in the technical bid the type of material handling equipment proposed for use inside the facility. Diesel/petrol-powered equipment inside the warehouse shall be considered a non-compliance.
- All fasteners and metallic items shall be stored without any direct contact with the floor. The Vendor shall provide adequate pallet racks, shelving units, or raised platforms to ensure a minimum clearance of 150 mm between stored goods and the floor at all times.
- Racks and pallets shall be made of non-corrosive material or shall be coated/treated to prevent rust contamination of stored goods.
- The Vendor shall strictly follow First In, First Out (FIFO) sequencing for all fastener retrieval operations. The ERP / inventory system shall support FIFO-based issue and shall flag items that have been in storage beyond 12 months without movement.
- The Vendor shall conduct a physical inspection of all stored fasteners at least once per calendar month, checking for any signs of rust, corrosion, surface damage, or packaging failure. Findings shall be recorded in the monthly stock report submitted to NSIL.
- Any item found with signs of corrosion or packaging failure shall be quarantined immediately and reported to NSIL within 24 hours. Disposition (re-treatment, replacement, or scrapping) shall be as directed by NSIL.

5. Manpower

- Minimum one dedicated person should be available within the facility for operations – during working hours and one person responsible for security – to be available round the clock
- Working schedule: Monday to Saturday, 10:00 AM to 6:00 PM (Incase of exigencies bidders shall be ready to support beyond the working schedule)
- The deployed manpower must report to the NSIL representative.

6. GST Support

- The vendor shall provide all required paper's to NSIL in **GST registration** for warehouse operations

7. ERP & Warehouse Facilities

The vendor must provide a computerised **ERP system** for tracking and accounting of material movement. The warehouse must support, but not be limited to:

- Packing, strapping, repackaging, and weighing facilities
- Repair and repackaging of damaged boxes
- Proper tracking with batch number, QC certification, etc and appropriate cataloguing

- Industry best practices for storage of all materials
- Rack systems and bins for storage (vendor's responsibility)
- Loading/unloading, stacking, and handling equipment
- Insurance coverage for the stored goods will be borne by NSIL
- Labelling, marking, and stencilling as per NSIL requirements
- Systematic storage (Category wise)
- Preferred: cutting facilities (water jet, band saw)

8. Other Terms & Conditions

- Warehouse must be accessible via **paved roads for trucks/trailers** with a minimum 40 feet road width
- Must be **clean and pest-free**, with regular anti-pest treatment; Anti-pest treatment shall be carried out at least once every quarter by a licensed pest control operator.
- The warehouse space allotted to NSIL is exclusively earmarked for NSIL materials. Storage of any unauthorized goods, materials, or inventory of any third party is strictly prohibited. Adequate **fire safety and security systems** required

9. Operational Requirements

- Labour must be available within:
 - After reporting of vehicle, (for incoming or outgoing) the bidder should complete the necessary activities within 6 hours of the same day.
 - Repeated delay on the above clause may lead to cancellation of the contract
- Equipment:
 - Handling up to **5000kg per cubic metre** readily available
 - Weighing machines up to **1000 kg**, calibrated regularly
 - Appropriate Forklift/crane should be made available for loading and unloading. All the equipments shall be load tested and calibrated periodically as per industry standards.
- Operations:
 - Material receipt and delivery: **Monday to Saturday**
 - No detention of trucks if the vehicle reports before 15:00 Hrs

- Weekly reports on stock report, data log (Temp. & humidity) and material movement to NSIL.
- Availability of security personnel for 24 x 7 including holidays; security post being unmanned strictly not allowed.
- Facilities:
 - Minimum Office setup to be provided which should accommodate the allocated manpower (like phone with STD, Computer with internet connection, AC, printer with scanner)
 - Vendor shall establish a CCTV system with adequate number of cameras to cover the entire area with appropriate logging
 - NSIL shall have the right to request and obtain CCTV footage from any date within the retention period (min. 6 months) within 24 hours of such request.
- Documentation:
 - Maintain ledger for all material movements (incoming/outgoing) with appropriate signatory
 - Report damaged goods immediately
 - Complete repackaging within **1 days**

10. Packaging Standards

- Anti-corrosion treatment over the stored goods/ materials like steel, Al grade if required
- Use of protective materials (grease paper, polythene, etc.) as advised by NSIL per cubic metre
- Shockproof packing (bubble wrap, thermocol) as advised by NSIL per cubic metre

11. General Conditions

- Only NSIL materials allowed in allocated space
- Vendor must own or lease warehouse (minimum 5-year lease with NOC from land owner in case warehouse is on a leased land and NOC from the warehouse to be submitted along with the bid)
- Storage of any non NSIL authorized goods/ materials in the warehouse is strictly not permissible.
- Any damage caused during loading/unloading/storage/packing/unpacking by the bidder, the value of the damaged item to be borne by the bidder

- Robust physical security requires perimeter fencing, secured entry points with high-grade locking mechanisms, and the installation of galvanized steel cages for high-value assets, supported by 24/7 illumination. Facility control mandates and electronic access systems (RFID/biometrics) to generate unalterable logs. Finally, operational risks are managed by separating loading zones, verifying personnel, and utilizing automated inventory systems, all supported by documented security procedures and comprehensive insurance.

NSIL shall at all times retain absolute, unencumbered legal title, ownership, and all proprietary rights in and to all goods, materials, and inventory delivered to as approved by NSIL or stored within the vendor facility. Under no circumstances shall the vendor acquire any ownership interest, equitable title, or implied rights to the stored goods, nor shall the relationship between the Parties be construed as anything other than a strict bailment for hire. The vendor waives any right to assert an omnibus or general warehouseman's lien over the goods to secure payments outside of the specific, uncontested storage fees directly attributable to those exact items.

- The vendor shall hold, safeguard, and maintain all deposited goods in trust and must return said goods to NSIL upon lawful demand in the identical physical, structural, and chemical condition as originally received. The vendor shall implement rigorous environmental, structural, and operational controls to prevent any degradation, spoilage, contamination, infestation, or damage to the inventory. Any natural wear and tear to packaging must be mitigated, and the burden of proof shall rest entirely on the vendor to demonstrate that all reasonable, industry-standard preventative security measures were continuously operational during the storage period.
- **Liability for Material Damage and Loss:** The Vendor acknowledges and agrees that it exercises sole, exclusive, and complete operational control, custody, and care over the warehouse premises and all goods handled thereunder, hereby assuming absolute strict liability and risk of loss, damage, destruction, theft, deterioration, or contamination of any stored materials irrespective of negligence or fault from the exact moment the transporting vehicle arrives at the facility for unloading, throughout the

duration of storage, and until the goods are fully loaded onto outbound transport and the vehicle exits the premises. The Vendor shall execute all loading, unloading, handling, stacking, and storage operations using exclusively its own certified, trained personnel. Under no circumstances shall NSIL or its personnel shall be held liable for any inventory shrinkage, property damage, bodily injury, or death occurring during such activities. Upon the occurrence of any damage, the Vendor must immediately notify NSIL in writing, preserve the affected materials for joint inspection, assume full financial responsibility for the breach, and pay a penalty equivalent to the full wholesale market replacement value of the damaged materials (or the actual cost of restoration plus depreciation for partial damages) without any financial caps, limitations of liability, or exclusions for consequential economic loss, with all payments remitted to NSIL within fifteen (15) business days of the damage assessment. Consequently, the Vendor explicitly waives any statutory liens or rights to withhold goods pending dispute resolution, and shall defend, indemnify, and hold harmless NSIL, its affiliates, officers, and employees from and against any and all third-party claims, demands, lawsuits, regulatory penalties, losses, liabilities, damages, costs, and expenses (including reasonable attorneys' fees) arising out of, relating to, or resulting from the loading, unloading, handling, or storage of the goods, which absolute indemnification obligation survives the expiration or termination of this Agreement and must be backed by a formal waiver of subrogation from the Vendor's insurers in favor of NSIL.

2.1. General Terms

- a. GSTIN Rate and HSN Code: Vendors registered under GST shall mention their GSTIN applicable rate and HSN code wherever necessary as per GST Law.
- b. **Earnest Money Deposit (EMD)** - EMD of Rs. 15,00,000 /- (Rupees Fifteen Lakhs Only) shall be made through Bank Guarantee / Insurance Surety Bonds (ISBs) in favour of "NewSpace India Limited." towards bidder participation for this RFP.
 - For Unsuccessful bidders: The EMD of all unsuccessful eligible bidders would be refunded without interest by Authority on finalization of the bid in all respects by the successful bidder (Selected Party). This would normally happen within 6 months from the date specified for receipt of response to this TENDER.

- For the Selected Party: The EMD of the Selected Party would be returned without interest upon submission of Performance Bank Guarantee by the Selected Party.
- In case bid is submitted without the EMD then Authority reserves the right to reject the bid without providing opportunity for any further correspondence to the bidder concerned.
- The EMD may be forfeited in any of the following circumstances:
 - i. If a bidder withdraws its bid during the period of bid validity period as specified in this TENDER and as extended by mutual consent of the respective Bidder (s) and the Authority
 - ii. In case of a successful bidder, if the Selected Party fails to sign the contract in accordance with this TENDER or furnish the Performance Security within the period prescribed thereof in the Agreement
 - iii. If the Financial Bid is found to be qualified or conditional
 - iv. If the Bidder engages in a corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice as specified in the TENDER.
 - v. If the Bidder is otherwise in breach of the terms of this document.

c. Confidentiality

- i. The selected bidder and their personnel shall not, either during the term or after expiration of this work order, disclose any proprietary or confidential information relating to the services, contract or business or operations of NSIL or its customer without the prior written consent of NSIL. Any violation of this clause will result in disqualification of the bidder and may result in not only rejection of the bid/ withdrawal of contract but also in penalization by NSIL including black listing of the Bidder apart from compensation for loss.
- ii. The Bidder shall NOT disclose the content of the Tender or details in part or in full or any provisions thereof to any persons other than those employed / engaged by the bidder in the performance of the contract. Any violation of this clause will result in disqualification of the bidder and may result in not only rejection of the bid/ withdrawal of contract but also in penalization by NSIL including black listing of the Bidder.

d. **Security Deposit (SD):** SD will be applicable if the Purchase Order value is above Rs 5 lakhs. SD at the rate of **3 per cent of order value** to be submitted in the form of Bank Guarantee valid till successful completion of PO or Contract if awarded

e. **Payment Terms:** Our standard payment term is 100 per cent within 45 days (on arrear basis) of receipt and acceptance of the bills/invoices on monthly

basis for monthly warehouse charge, loading/unloading charges and palletization/de-palletization charges. All registered MSME vendors are requested to provide their Registration and Ownership details.

- f. **Readiness of warehouse for operation** – Within 45 days from date of issue of Purchase order or else LD will be levied at the rate of 0.5% per week or part of the week subject to the maximum of 10% of PO value.
- g. Vendors may please note that MSMEs are not exempted from the submission of Security Deposit.
- h. Vendors shall provide the name address email ID and contact number of authorised officials in order to contact in case of need.
- i. If any vendor submits forged or false documents along with their bids, the offer of such vendors will be summarily rejected and such bidders will be blacklisted for all future Tenders.
- j. Tenders are not transferable and in case any vendor is not interested or able to submit their Tenders such vendors may send their regret letter.
- k. Copy of latest filed tax returns
- l. Details of registration Number, PAN Card, GST, TIN, NSIC, MSME registration etc.
- m. The address of registered and proposed warehouse/ site works etc.
- n. PO will be placed on technically and commercially suitable lowest offer basis and NSIL reserves the right to award the contract to the L1 technically qualified bidder.
- o. NSIL also reserves the right to cancel or retender without assigning any reason.
- p. If a vendor is not able to submit bid against this Tender due to any reason, such vendor is requested to post their REGRET email to purchase@nsilindia.co.in, etenders@nsilindia.co.in .

Note: All necessary documentation in support of the above to be furnished.

3. Guidelines for Tender submission

Bid submission process is explained hereunder:

3.1. Submission of Tender Proposal

- **It is a Two-Part Bid.**
- The interested Bidders may fill up the details in the application forms attached as **Annexure – 1 to 6 & Appendix-B.**
- All pages of the Proposal being submitted must be signed and sequentially numbered by the bidder irrespective of the nature of content of the documents.
- Un-signed & un-stamped Proposal shall not be accepted.
- Proposal NOT submitted as per the specified format will be out-rightly rejected.

- The interested bidders may submit their Proposal online on or before the deadline for submission of Tender.
- Any Proposal received by NSIL after the prescribed deadline for submission of Proposal will be summarily rejected. NSIL shall not be responsible for any postal delay or non-receipt / non-delivery of the documents.
- Any deviation from the Tender specifications & terms and conditions will not be accepted.
- After the completion of the selection process, the selected Bidder will be informed.
- The Bidder should submit the filled-up Tender applications forms (**Annexure 1-6**) along with necessary documents electronically in **.pdf** format.
- Commercial Bids of only Technically qualified bidder will be opened for further evaluation.

4. Minimum Eligibility Criteria

- a. The bidder shall submit:
 - Certificate of Incorporation
 - Memorandum and Articles of Association
 - Bye-laws and Registration Certificate
 - Partnership Deed (in case of partnership firms)
- b. The bidder must be registered with the Central/State Tax Department and possess a valid PAN and GST registration. Copies of PAN and GST registration certificates shall be submitted.
- c. The bidder must not have been blacklisted or debarred by any Central/State Government department, PSU, or public sector institution. A self-declaration to this effect shall be submitted.
- d. The bidder must have:
 - They should have warehousing operations experience for last 3 years
- e. Experience in operating and managing warehouse infrastructure of more than 50,000 sq. ft., preferably across multiple locations in India.
- f. The bidder should have experience in handling and warehousing goods and materials like fasteners, O-rings, plates, sheets, and forgings.
- g. The bidder should have an average annual turnover of at least INR 15 Crores during the last three financial years (FY 2022–23, 2023–24, and 2024–25).
Certified copies of financial statements shall be submitted along with the Balance sheets
- h. The bidder's net worth must be positive for each of the last three completed financial years, duly certified by a statutory auditor.

- i. The bidder must have an operational office in Bengaluru or Chennai and should be capable of providing services to NSIL.

4.1. General

5. Evaluation Criteria and Selection Process

The applicant meeting the minimum eligibility criteria will be evaluated on the following evaluation parameter.

S. No.	Parameter	Criteria	Marks	Documents Required
A	Overall Warehousing Experience	<3 yrs: not eligible >=3 yrs: 10 marks 3–10 yrs:15 marks >10 yrs: 20 marks	20	Incorporation proof + CA certificate, Client list
B	Warehousing Experience in mechanical component raw materials (plates, sheets, rods, fasteners etc)	Min 3 yrs: 3 marks >3 to <=10 yrs:5 marks >10 yrs: 10 marks	10	Work orders / Client certificates
C	Controlled Environment Warehousing Experience	Min 3 yrs: 3 marks >3 to <=10 yrs:5 marks >10 yrs: 10 marks	10	CA-certified / project proof
D	Scale of Warehouse Operations Managed	50k–75k sq.ft: 5 marks 75k–1 lakh sq.ft: 8 marks >1 lakh sq.ft: 10 marks	10	CA-certified area statement
E	No. of total Client Base	5–10: 5 marks 11–20: 10 marks >20: 15 marks	15	CA-certified list
F	Financial Strength (Avg. Turnover – Last 3 Years)	₹15–30 Cr: 5 marks ₹30–75 Cr: 10 marks >₹75 Cr: 15 marks	15	Audited financials + CA certificate

G	Infrastructure Experience	Rack system: 3 marks Bin system: 2 marks Material handling equipment (Forklift and Crane): 5 marks	10	Photos + equipment list in the proposed warehouse
H	ERP & Inventory Management Capability	Basic system: 2 marks ERP with tracking & reporting: 4 marks Integrated system (barcode/RFID, analytics): 5 marks	5	Demo / screenshots
I	Compliance & Safety Systems	Fire safety, CCTV, pest control, access control (all available): 5 marks	5	Certificates / proof

Note: Bidders with score 70 and above will be considered technically qualified for the evaluation of commercial offer of the bidder.

5.1. Opening of Bids

- a. There will be two bid-opening events
 - i. **Technical bid opening**
 - ii. **Financial bid opening**
- b. The pre bid meeting shall be conducted based on the responses from the bidders between 10 to 15 days from the date of release of tender
- c. The venue, date and time for opening the technical bid will be indicated in CPPP portal (etenders.gov.in).
- d. The Financial Bids of only those Eligible Bidder will be opened who are found to be technically qualified as per the TENDER criteria.

5.2. Preliminary Examination of Bids and Responsiveness Test

- a. Authority shall evaluate the responses to the TENDER and all supporting documents/documentary evidence. Inability to submit requisite supporting documents/documentary evidence by Eligible Bidder may lead to rejection of their bids.
- b. Authority shall examine the bids to determine whether they are complete, whether the documents have been properly signed and whether the bids are generally in order. Any bids found to be nonresponsive for any reason or not meeting any

criteria specified in the TENDER, shall be rejected by Authority and shall not be included for further consideration.

- c. Initial Bid scrutiny shall be held, and bids will be treated as non-responsive, if bids are:
- i. Not submitted in format as specified in this TENDER document
 - ii. Submitted without the documents in the manner and format provided in this TENDER
 - iii. Submitted without a Document/ Documentary Evidence indicated in the list of technical bid checklist.
 - iv. Found with suppression of details, or the information provided in the bid amounts to misrepresentation of fact
 - v. With incomplete information, subjective, conditional offers and partial offers submitted
 - vi. Non-compliant to any of the clauses mentioned in this TENDER
 - vii. With a validity period less than 120 days from date of bid submission

5.3. Clarification on Bids

During the bid evaluation, the Authority may, at its discretion, ask the Bidder for any clarification(s) of its bid. The request for clarification and the response shall be in writing, and no change in the price or substance of the bid shall be sought, offered, or permitted.

5.4. Evaluation Process

- a. The decision of the Authority in the evaluation of bids shall be final. No correspondence will be entertained outside the process of evaluation with the Committee. The Tender Evaluation Committee may ask for meetings or presentation with the Eligible Bidder to seek clarifications or confirmations on their bids.
- b. The Authority reserves the right to reject any or all bids. Each of the responses shall be evaluated as per the criteria and requirements specified in this TENDER.
- c. The steps for evaluation are as follows:
 - i. Stage 1: Technical Bid Evaluation
 - Stage 2: Commercial Bid Evaluation

5.4.1. Stage 1: Technical Evaluation

- a. Authority shall validate the constituents of the Technical Bid.

- b. Authority will review the technical bids of the Bidders to determine whether the technical bids are substantially responsive as per the terms provided in this TENDER. Bids that are not substantially responsive are liable to be disqualified at Authority's discretion.
- c. If the contents of the Technical Bid are as per requirements, Authority/TEC shall carry-out a technical evaluation of the bidder response to this TENDER. In case, the Bidder does not meet the conditions, the bidder shall be disqualified.
- d. Commercial bid shall be opened for only those Bidders, who qualify the technical evaluation

5.4.2. Stage 2: Financial bid Evaluation

- a. All the technically qualified bidders will be notified.
- b. The financial bids for the technically qualified bidders shall then be opened on the notified date and time and reviewed to determine whether the financial bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at Authority's discretion.
- c. The bid price shall include all taxes and levies and shall be in Indian Rupees and mentioned separately.

5.4.3. Financial Bid Evaluation Framework

- a. The bids received from the Technically Qualified Bidders shall be ranked in ascending order of the quote (Financial Bid)
- b. The technically qualified bidder quoting the Lowest (Lumpsum) Quote (monthly charge) for 20000 Sq. ft (5000 Sq. ft in controlled environment & 15000 Sq. ft in normal environment) shall be L1 Bidder. For L1 bidder the lowest quote including monthly warehouse charge, loading/unloading charges and palletization/de-palletization/packing charges will be considered (Lowest quote for Sl. No. 1 to 4 of Appendix-A, Bill of quantity). However, bidders have to submit Rate Chart for Deliverables (on need basis) as mentioned in Annexure 1 of Appendix B.
- c. Financial Proposal should not have any conditionality attached or deviations from the Price Quote format as indicated in the Bid document. Bids with conditions attached may be treated as non-responsive and liable for rejection at the discretion of the Authority.
- d. The Authority reserves the right to examine price in the Financial Bid to verify the feasibility of the programme. In case the price is substantially less or more than the market price/ Authority's purchasing price or any other malpractices are observed in the price bid, NSIL reserves the right to disqualify the Bidder

5.5. Force Majeure

Neither party shall bear responsibility for the complete or partial non- performance of any of their obligations (except for failure to pay any sum which has become due on account of receipt of services under the provisions of the present assignment/ Contract) if the non-performance results from such force majeure circumstances such as, but not restricted to, flood, fire, earthquake, civil commotion, sabotage, explosion, epidemic, quarantine restriction, strike, lock-out, acts of the Government either in its sovereign or Contractual capacity, hostility, acts of public enemy and other acts of God as well as war or revolution, military operation, blockade, acts or actions of State authorities or any other circumstance beyond the control of the parties that have arisen after the conclusion of the present assignment/Contract.

5.6. Choice of Law & Arbitration

Choice of Law & Dispute Resolution: This Agreement shall be governed by and construed in accordance with the laws of India, without reference to its conflict of law principles. The courts located in Bengaluru, Karnataka, shall have exclusive jurisdiction over any disputes arising out of or in connection with this Agreement.

Negotiation: In the event of any dispute, claim, question or difference arising out of or relating to this Agreement or any breach hereof, the parties hereto shall use reasonable efforts to settle such dispute, claim, question or difference. The Parties will attempt in good faith to resolve any dispute or claim arising out of or in relation to this Agreement through negotiations between an authorized representative of each of the Parties with authority to settle the relevant dispute. If the dispute cannot be settled amicably within FOURTEEN (14) days from the date on which either Party has served written notice on the other of the dispute then the remaining provisions of this Article 5.6 shall apply.

Mediation. If the matter is not resolved by negotiation within FOURTEEN (14) days of receipt of a written 'invitation to negotiate', the Parties will attempt to resolve the dispute in good faith through mediation and the same shall be referred to **Mediator of Institutional Mediation Centre**, as agreed by both the Parties and effort shall be made to ensure the disputes are resolved within SIXTY (60) days from the date of first hearing by the Mediator, unless mutually agreed to be extended by all the Parties, for such extended term. The cost of mediation shall be borne equally by the Parties.

Arbitration. If the matter has not been resolved by mediation within SIXTY (60) days of the initiation of that procedure, or if any Party has not participated in mediation procedure, the dispute shall be referred to arbitration by any Party. The arbitration shall be finally resolved in accordance with **Bangalore International Mediation, Arbitration and Conciliation Centre (BIMACC)** under the BIMACC Rules of

Arbitration as may be in force at the time. The seat of the arbitration shall be India and venue shall be **Bangalore**, India. The Tribunal shall consist of sole arbitrator appointed by the Parties mutually. In the event of failure to do so, the BIMACC Council shall appoint a sole arbitrator in accordance with **Bangalore International Mediation, Arbitration and Conciliation Centre (BIMACC)** under the BIMACC Rules of Arbitration as may be in force at the time. The language of the arbitration proceedings shall be English. The cost of Arbitration including the fees and expenses of the Arbitrator shall be shared equally by the Parties unless the award provides otherwise. In the event that Arbitration hearing is cancelled resulting in a cancellation fee, the Party initiating the request or causing the cancellation shall bear the full cost of the cancellation fees, unless the Parties agree otherwise.

The decision of the arbitration tribunal shall be final and binding on the Parties hereto. Judgment on the award may be entered in any court having jurisdiction over one or more of the Parties or their assets, but the Parties shall also have the right to enforce any judgement arising from such arbitration in any court of competent jurisdiction. Notwithstanding the foregoing, each Party reserves the right to seek injunctive or other equitable relief in a court of competent jurisdiction with respect to any disputes, controversies or claims related to the actual or threatened infringement, misappropriation or violation of a Party's intellectual property rights or a breach of a Party's Confidential Information.

The arbitration proceeding will be confidential, and neither Party will publicize the nature of any dispute or the outcome of any arbitration proceeding except to the extent required by applicable law, provided in such case the Party required to make any disclosure informs the other Party of such requirement to allow the other Party to seek a protective order. The arbitrator will issue appropriate protective orders to safeguard each Party's Confidential Information disclosed in the arbitration

5.7. Risk Purchase

If the vendor fails to supply within the delivery period or any extension allowed by purchaser, NSIL will have right to procure the same from any other available source at the risk and cost of the vendor. Wherever risk purchase clause is enforced, the vendor is liable to pay the additional amount, if any, spent by NSIL as against the value of the purchase order/contract in addition to NSIL right to avail other remedy available at its discretion

5.8. Annexures and Appendix

The following annexures and appendixes are included in the Tender document:

- Appendix-A: Bill of Quantity
 - Annexure-1: Covering Letter
 - Annexure-2: Check list
 - Annexure-3: Undertaking Form
 - Annexure-4: No Deviation Certificate
 - Annexure-5: Integrity Pact
 - Annexure-6: Compliance Matrix
- Appendix-B: Commercial terms & conditions

Note: Bidder Should not include commercial bid in the technical proposal, which would lead to disqualification of the proposal.

Appendix-A: Bill of Quantity

Sub: Hiring of warehouse and other associated services within 100 km from Bengaluru or Chennai Airport for storage of raw materials, assemblies in various forms (Fasteners, O-Rings, Sheets, Plates, Rods, Tubes, and other structures of various compositions) in normal and controlled environment for a period of 02 years

Sl. No.	Item Description	Quantity	Unit
1	Monthly charges for 15000 Sq. ft Normal Warehouse Space , inclusive of rent, security, electricity, water, housekeeping, manpower, ERP system, insurance of warehouse, and all overheads. <i>(Excluding GST)</i>	1	Per Month
2	Monthly charges for 5000 Sq. ft Controlled Environment Warehouse (humidity-controlled as per RFP specifications), inclusive of rent, security, electricity, water, housekeeping, manpower, ERP system, insurance of warehouse, and all overheads. <i>(Excluding GST)</i>	1	Per Month
3	Loading/Unloading charges , including labour and standard handling equipment (excluding heavy equipment like crane/forklift unless specified separately). <i>(Quantity is indicative for evaluation purpose; payment shall be based on actuals)</i>	50	Per CBM
4	Palletization/Depalletization including packing and unpacking charges , including labour and consumables required for standard packaging. <i>(Quantity is indicative for evaluation purpose; payment shall be based on actuals)</i>	50	Per CBM
5	Additional warehouse space beyond 15,000 sq.ft. , to be quoted on pro-rata basis.	1	₹ per 1000 sq.ft per month
6	Additional warehouse space beyond 5,000 sq.ft. , to be quoted on pro-rata basis. (Controlled environment)	1	₹ per 500 sq.ft per month

Note: For L1 bidder, the quoted price for Sl. No. 1 to 4 will be considered.

GST Charges: Please mention the percentage of GST

Warehouse Address: Within 100 Km from Bengaluru or Chennai Airport

Warehouse readiness Period: 45 days from the date of PO. **Prices quoted should be firm and fixed for the term of contract.**

Price Validity: The prices quoted are valid till 120 Days from the date of tender closing.

Annexure 1: Covering Letter

(To be given in the Company Letter Head by the authorized representative of the
Bidder)

To

Manager (Commercial)
NewSpace India Limited (NSIL)
ISRO HQ Campus
New BEL Road, Bengaluru- 560 094; Ph: 080-2828 2003
E-mail: purchase@nsilindia.co.in / etenders@nsilindia.co.in

Sub: Hiring of warehouse and other associated services within 100 km from Bengaluru or Chennai Airport for storage of raw materials, assemblies in various forms (Fasteners, O-Rings, Sheets, Plates, Rods, Tubes, and other structures of various compositions) in normal and controlled environment for a period of 02 years

1. Having examined the Tender document and annexures thereto, we would like to clearly state that we qualify for the work envisaged under this Tender and meets all eligibility criteria indicated in the Tender document.
2. I/We agree to execute an agreement, in the form to be communicated by NSIL, incorporating all agreements with such alterations or additions thereto as may be necessary to adapt such agreement to the circumstances of the standard and notice of the award within time prescribed after notification of your intention to accept this Proposal.
3. I/We understand that if the details given in support of claims made above are found to be untenable or unverifiable or both, our Proposal may be rejected without any reference to us. We further clearly understand that NSIL is not obliged to inform us of the reasons of rejection of our Proposal. And It is certified that the information furnished in this Proposal is true and correct to the best of our knowledge and nothing has been concealed or tampered with.
4. I am duly authorized to sign the documents/ Proposal for and on behalf of our Company/ Firm. Checklist, Company details, Undertaking Form and Technical Specifications as per the template are enclosed herewith.

Signature:

Date:

Name

Place:

Designation

Annexure-2: Check-list

Sub: Hiring of warehouse and other associated services within 100 km from Bengaluru or Chennai Airport for storage of raw materials, assemblies in various forms (Fasteners, O-Rings, Sheets, Plates, Rods, Tubes, and other structures of various compositions) in normal and controlled environment for a period of 02 years

Check List for Relevant Documents to be submitted

S. No.	Document	Attached (Yes/No)
01.	EMD if applicable	
02.	Enclose copy of Bidder registration details with date of incorporation.	
03	Copy of Audited Last Three-year Balance sheet (FY2022-23, 2023-24, 2024-25)	
04	Copy of Memorandum and Articles of Association / Partnership Deeds, Shareholding pattern	
05	Copy of PAN/ TAN/ TIN/ GST Registration No	
06.	Address of registered office and its branches	
07.	Duly signed Annexure-1 (Cover Letter)	
08.	Duly signed Annexure-3 (Undertaking Form)	
09.	Duly signed Annexure-4 (No Deviation Certificate)	
10.	Duly Signed Annexure-5 (Integrity Pact)	
11.	Duly Signed Annexure-6 (Compliance Matrix)	
12	Duly Signed Appendix-B (Commercial terms & conditions) Note: - Bidder shall NOT include commercials in the Technical Proposal. (Commercial Proposal must be submitted in a given Financial Bid Cover(.xls) in CPPP)	



13	Para-wise compliance to the tender terms and specifications with signature of authorised officials	
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Signature of authorized representative

With Office Seal

Date: -----

Annexure-3: Undertaking Form

(To be given in the Company Letter Head
by the authorized representative of the Bidder)

To

Manager (Commercial)
NewSpace India Limited (NSIL)
ISRO HQ Campus
New BEL Road
Bengaluru-560 094
Ph: 080-2828 2003
E-mail: purchase@nsilindia.co.in / etenders@nsilindia.co.in

Dear Sir,

Sub: Hiring of warehouse and other associated services within 100 km from Bengaluru or Chennai Airport for storage of raw materials, assemblies in various forms (Fasteners, O-Rings, Sheets, Plates, Rods, Tubes, and other structures of various compositions) in normal and controlled environment for a period of 02 years

I / We hereby declare that our Firm/ Company, at the time of bidding:

- a) possess the necessary professional, technical, financial, and managerial resources and competence as required in this Tender
- b) is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central government/ PSU/ UT.
- c) is not insolvent in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and is not the subject of legal proceedings for any of the foregoing reasons.
- d) Read and understood the Tender document and comply with the terms & conditions of the Tender.
- e) Information provided in the Proposal submitted to NSIL is correct and true to best of my/ our knowledge.

Signature:

Date:

Name

Place:

Designation

Official stamp

Annexure-4: No Deviation Certificate

(To be given in the Company Letter Head
by the authorized representative of the Bidder)

To

Manager (Commercial)
NewSpace India Limited (NSIL)
ISRO HQ Campus
New BEL Road
Bengaluru-560 094
Ph: 080-2828 2003
E-mail: purchase@nsilindia.co.in / etenders@nsilindia.co.in

Dear Sir,

Sub: Hiring of warehouse and other associated services within 100 km from Bengaluru or Chennai Airport for storage of raw materials, assemblies in various forms (Fasteners, O-Rings, Sheets, Plates, Rods, Tubes, and other structures of various compositions) in normal and controlled environment for a period of 02 years

I / We hereby declare that our Firm/ Company fully accept the terms and condition of the subject Tender document and there are no deviations to the Tender document in our bid response.

Date:

Place:

Signature:

Name

Designation

Official stamp

Annexure-5- Integrity Pact

INTEGRITY PACT

(To be executed on plain paper and submitted along with Technical Bid for Tenders having a value of Rs. ____ or more (for Administration department) and Rs. ____ or more (IT department).

(_____ Name of the Department / Office)
Tender No. _____ for _____)

This pre-bid pre-contract Integrity Pact Agreement (hereinafter called “**Integrity Pact**” or “**IP**”) is made on this day of _____ bid submission,

BY AND BETWEEN

NewSpace India Limited (“NSIL”), a company incorporated under the Companies Act, 2013, bearing CIN U74999KA2019GOI122175, a Central Public Sector Enterprise (“CPSE”) under administrative control of the Department of Space (“DOS”), Government of India, represented by its authorized representative, having its Registered office at ISRO HQ Campus, New BEL Road, Bangalore, 560 094, India (hereinafter referred to as “**NSIL/ BUYER**” which expression shall wherever the context so requires or admits, mean and include its successors-in-interest, administrative constituents, assigns, nominees, etc.) of the First Part

AND

_____, a Private Limited Company incorporated under Companies Act 1956 & 2013 bearing CIN-_____, duly represented by its Director, (hereinafter called the “**BIDDER/Seller**” which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

NSIL and _____ shall be individually referred to as “**Party**” and collectively as “**Parties**”.

ARTICLE 1: PREAMBLE

WHEREAS, the NSIL has issued a Notice Inviting Tender (NIT) / Request for Proposal (RFP) vide Tender Reference Number: _____ dated _____ (hereinafter referred to as the “**Tender**”) for the procurement, supply, installation, commissioning, and maintenance of [Insert Brief Description of Goods/Services/Works] (hereinafter referred to as the “**Goods/Services/Works**”).

WHEREAS, the NSIL is a public sector entity bound by strict procurement frameworks, financial rules, and ethical mandates, and values full compliance with all relevant laws

of the land, including the Prevention of Corruption Act, 1988, **Bharatiya Nyaya Sanhita, 2023** (BNS), and applicable anti-competitive regulations.

WHEREAS, NSIL is committed to conducting its procurement process in a manner that is strictly fair, transparent, competitive, untainted, and free from any external, unlawful, or collusive influence, ensuring the optimal utilization of public funds.

WHEREAS, the BIDDER/Seller is a commercial entity seeking to participate in the competitive bidding process initiated by the NSIL/ BUYER, and is willing to formally commit to executing its bid and subsequent contractual obligations with the absolute highest standards of corporate governance, business ethics, and transparency.

WHEREAS, to achieve these corporate objectives and establish a level playing field, both Parties have agreed to enter into this institutionalized Integrity Pact, which serves as a mandatory, binding, and non-negotiable pre-requisite for participating in the Tender process.

WHEREAS BIDDER/Seller values and takes primary responsibility for full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relations with its BUYER.

WHEREAS NSIL is committed to maintaining strict fairness, transparency, and economic efficiency in its public procurement system, ensuring zero tolerance for any form of corruption or malpractice;

WHEREAS the BIDDER/Seller understands that the evaluation, ranking, and ultimate award of the tender will be conducted strictly based on objective technical capabilities, commercial viability, and full compliance with the tender conditions;

WHEREAS the BIDDER/Seller pledges to refrain from any anti-competitive behaviour, cartelization, price-fixing, or sharing of confidential information with other competitors participating in this tender;

WHEREAS both the NSIL and the BIDDER/Seller agree that this Integrity Pact forms an integral, legally binding part of the tender documents, and compliance with its provisions is a strict pre-qualification criterion for the award of the contract.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to :-

Enabling the BUYER to obtain the desired said Tender at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling BIDDER/Seller to abstain from bribing or indulging in any corrupt practice in order to secure the tender/ contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BUYER will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The Parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

ARTICLE 2: COMMITMENTS OF THE NSIL/ BUYER

2.1 The NSIL/ BUYER commits itself to take all measures necessary to prevent corruption and to observe the following principles: -

- a. No Employee of the NSIL, personally or through family members, will in connection with the tender for or the execution of contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
- b. The NSIL will, during the tender process treat all **BIDDERS/Sellers** with equity and reason. NSIL will in particular, before and during the tender process, provide to all **BIDDERS/Sellers** the same information and will not provide to any **BIDDERS/Sellers** confidential / additional information through which the **BIDDERS/Sellers** could obtain an advantage in relation to the tender process or the contract execution.
- c. NSIL will exclude from the process all known prejudiced persons.

2.2 If the NSIL obtains information on the conduct of any of its employees which is a criminal offence under the **Bharatiya Nyaya Sanhita, 2023 (BNS) / Prevention of Corruption Act, 1988 (PC Act)**, or if there be a substantive suspicion in this regard, the NSIL will inform Chief Vigilance Officer and in addition can initiate disciplinary actions.

COMMITMENTS OF BIDDERS/SELLERS

3.1. The BIDDERS/Sellers commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the Contract or in furtherance to secure it and in particular commit itself to the following: -

- (i) The BIDDERS/Sellers will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the NSIL or its Affiliates, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the Contract in exchange for any advantage in the Signing of Contract.
- (ii) The BIDDERS/Sellers will not, directly or through any other person or firm, offer, promise or give to any of the NSIL/ BUYER's employees involved in

the tender process or the execution of the contract or to any third person any material or other benefit which he / she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.

- (iii) The Bidder(s)/Sellers (s) will not with other bidders' info any undisclosed Agreement or understanding, whether formal or informal. This applies in particular to prices, specification, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the bidding process.
- (iv) The BIDDERS/Sellers will not commit any offence under the relevant BNS / PC Act; further the BIDDERS/Sellers will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the NSIL/ BUYER as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
- (v) The BIDDERS/Sellers will, when presenting their bid, disclose any and all payments made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- (vi) BIDDERS/Sellers who have signed the Integrity Pact recognize the role of the **Independent External Monitors** (IEMs) as an independent, neutral body to review disputes arising under this pact, and agree that the BIDDERS/Sellers shall exhaust this administrative remedy and await the IEMs' final recommendation before seeking judicial intervention or approaching the Courts.
- (vii) The BIDDERS/Sellers further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the NSIL or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the Contract or for bearing to show favour or disfavour to any person in relation to the Contract.
- (viii) BIDDERS/Sellers shall disclose the payments to be made by them to agents/brokers or any other intermediary, in connection with this Contract.
- (ix) The BIDDERS/Sellers further confirms and declares to the NSIL that the BIDDERS/Sellers is the legal owner of the proposed asset and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the NSIL or any of its

functionaries, whether officially 'or unofficially to the award of the contract to the BIDDER(s)/ Seller(s), nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.

- (x) The BIDDERS/Sellers, either while during pre-contract negotiations or before signing the Contract, shall disclose any payments he has made, is committed to or intends to make to officials of the NSIL or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
- (xi) The BIDDERS/Sellers will not, directly or through any other persons or firm, offer promise or give to any of the NSIL's employees involved in the execution of the Contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage during the execution of the Contract.
- (xii) The BIDDERS/Sellers will not commit any offence under the Indian legislation; Prevention of Corruption Act 1988 as amended from time to time. Further, the BIDDERS/Sellers will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the NSIL as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

3.2. Adoption of IP by third parties

The BIDDERS/Sellers shall ensure compliance of the provisions of this IP by its sub-Contractor(s), if any. In this regard BIDDERS/Sellers shall ensure for entering into a similar Integrity pact arrangement with their respective sub-Contractor(s) before entering into any specific sub-Contractual arrangement, in connection with execution of main Contract with NSIL. The content of Integrity Pact can be decided by BIDDERS/Sellers, which shall be in similar lines of this main Integrity Pact. The signed Integrity Pact needs to be retained by the BIDDERS/Sellers and shall be submitted to NSIL, upon seeking such information. Further, the BIDDERS/Sellers shall be held responsible for any violation/breach of the provisions by its sub-Contractor(s), vendors or Partners.

- 3.3. The BIDDERS/Sellers will not instigate third persons to commit offences outlined above or be an accessory to such offences.

ARTICLE 4: DISQUALIFICATION FROM TENDER PROCESS AND EXCLUSION FROM FUTURE CONTRACTS.

If the BIDDERS/Sellers, before contract award, has committed a transgression through violation of **Article 3** or in any other form such as to put his reliability or credibility as Bidder into question, the NSIL/ BUYER is entitled to disqualify the Bidder from the tender process or to terminate the contract, if already signed for such reason.

4.1 If the BIDDERS/Sellers has committed a transgression through a violation of **Article 3** such as to put his reliability or credibility into question, the NSIL/ BUYER is also entitled to exclude the BIDDERS/Sellers from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of the transgression. The severity will be determined by the circumstances of the case. In particular the number of transgressions, the position of the transgressors within the company hierarchy of the Bidder and the amount of the damage. The exclusion will be imposed for a minimum of 6 months to maximum of 3 years.

4.2 A transgression is considered to have occurred if the NSIL/ BUYER, after due consideration of available fact and evidences within his / her knowledge concludes that there is reasonable ground to suspect violation of any commitment listed under **Article 3**.

4.3 The BIDDERS / Sellers accepts and undertakes to respect and uphold the NSIL/ BUYER's absolute right to resort to impose such exclusion and further accepts and undertakes not to challenge or question such exclusion on any ground, including the lack of any hearing before the decision to resort to such exclusion is taken. This undertaking is given freely and after obtaining independent legal advice.

4.4 If the BIDDERS / Sellers can prove that he has restored / recouped the damage caused by him and has installed a suitable corruption prevention system, the NSIL/ BUYER may revoke the exclusion prematurely.

ARTICLE 5: COMPENSATION FOR DAMAGES

5.1 If the NSIL/BUYER disqualifies the BIDDERS/Sellers from the tender process prior to the award according to Article 3, the NSIL/BUYER is entitled to demand and recover damages equivalent to the Earnest Money Deposit / Bid Security. The NSIL/BUYER shall execute this recovery directly by invoking, encashing, or forfeiting the submitted security deposits without prior notice to the BIDDER/Seller. The BIDDER/Seller expressly acknowledges that these penalties represent genuine pre-estimates of operational loss and agrees not to contest the quantum of damages in any legal or arbitral forum.

5.2 If the NSIL/BUYER has terminated the contract according to Article 3, or if the NSIL/BUYER is entitled to terminate the contract according to Article 3, the NSIL/BUYER shall be entitled to demand and recover from the contract liquidated damages of the contract value or the amount equivalent to the Performance Bank Guarantee. These financial recoveries shall operate independently of, and in

addition to, any other legal remedies, administrative actions, or contractual rights available to the NSIL/BUYER under the main procurement agreement.

5.3 The recovery of the specified amounts under this Article shall not restrict or limit the NSIL/BUYER from pursuing additional legal claims for any consequential damages, systemic disruptions, or excess financial losses resulting directly from the breach. Furthermore, any failure by the BIDDER/Seller to remit the demanded compensation within the stipulated timeframe shall result in immediate blacklisting and debarment from all future tenders issued by the NSIL/BUYER.

ARTICLE 6: PREVIOUS TRANSGRESSION

6.1 The bidder declares that no previous transgression occurred in the last three years with any other company in any country conforming to the anti corruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the tender process.

6.2 If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process or action can be taken as per the procedure mentioned in “Guidelines on Banning of business dealings” issued by the Department of Expenditure, Ministry of Finance, Government of India from time to time.

6.3 Prior to any final debarment order, the BIDDERS/Sellers shall be given a formal show-cause notice and an opportunity to present their representation, upholding the principles of natural justice.

ARTICLE 7: CRIMINAL CHARGES AGAINST VIOLATING BIDDERS/SELLERS

7.1 In the event that the BUYER (NSIL) has substantive suspicion or obtains definitive knowledge of any transgression by the BIDDER/Seller, or by an employee, representative, or associate of the BIDDER/Seller, which constitutes a violation of the anti-corruption provisions of this Pact, NSIL shall promptly report the facts to the Chief Vigilance Officer, NSIL / Department of Space, for initiation of necessary disciplinary or legal proceedings.

ARTICLE 8: INDEPENDENT EXTERNAL MONITORS (IEM)

8.1 **Appointment and Core Objective:** The New Space India Limited (NSIL) shall appoint competent and credible Independent External Monitors (IEMs) [**“Monitor”**] for this Pact after formal approval by the Central Vigilance Commission (CVC). The core mandate of the Monitor is to review independently and objectively whether, and to what extent, the Parties comply with their obligations under this Integrity Pact.

- 8.2 Independence and Confidentiality:** The Monitor shall not be subject to any instructions or influence by the representatives of the Parties and shall perform his/her functions neutrally and independently. The Monitor shall have unrestricted access to all Contract and tender documents, as and when warranted. It is mandatory for the Monitor to treat all information and documentation of the BIDDERS/Sellers as strictly confidential. The Monitor shall report directly to the CMD, NewSpace India Limited.
- 8.3 Access Rights:** The BIDDERS / Sellers accept that the Monitor has the right of unrestricted access to all project documentation of the NSIL / BUYER, including any documentation provided by the BIDDERS/Sellers. Upon request and demonstration of a valid interest, the BIDDERS/Sellers shall also grant the Monitor unrestricted and unconditional access to their project documentation. This obligation extends equally to all Sub-Contractors involved in the project.
- 8.4 Conflict of Interest and Declarations:** The Monitor is under a strict contractual obligation to maintain the confidentiality of all information and documents belonging to the BIDDERS / Sellers / Sub-Contractor(s). The Monitor has executed formal declarations concerning the "Non-Disclosure of Confidential Information" and the "Absence of Conflict of Interest". If any conflict of interest arises at a later date, the IEM shall immediately inform the CMD of NewSpace India Limited and recuse himself/herself from that specific case.
- 8.5 Meeting Participation:** The NSIL / BUYER shall provide the Monitor with adequate advance information regarding all meetings among the Parties related to the tender/project, provided such meetings could impact the contractual relations between the NSIL and the BIDDERS/Sellers. The Parties shall extend an open option to the Monitor to participate in such meetings.
- 8.6 Remedial Recommendations:** If the Monitor notices or has reason to believe that a violation of this Integrity Pact has occurred, he/she shall immediately inform the management of the NSIL / BUYER. The Monitor will request the Management to discontinue the violation, take corrective measures, or initiate other relevant actions. In this regard, the Monitor may submit non-binding recommendations. Beyond this advisory role, the Monitor has no authority to demand that the Parties act in a specific manner, refrain from action, or tolerate any specific action.
- 8.7 Reporting Timeline:** The Monitor shall submit a structured written report to the CMD, NewSpace India Limited, within 8 to 10 weeks from the date of reference or formal intimation by the NSIL / BUYER. Where necessary, the report shall include functional proposals for correcting problematic or non-compliant situations.
- 8.8 Reporting Serious Irregularities to CVC:** If the Monitor reports a substantiated suspicion of an offence under the relevant provisions of the Bhartiya Nyaya Sanhita (BNS), 2023 or the Prevention of Corruption Act, 1988 to the CMD, NewSpace India Limited, and the CMD has not taken visible, time-bound action to proceed against the offence or reported it to the Chief Vigilance Officer (CVO) within a

reasonable timeframe, the Monitor may transmit this information directly to the Central Vigilance Commissioner.

8.9 The word 'Monitor' as used in this Pact shall include both the singular and the plural forms, depending on the contextual panel layout.

ARTICLE 9: PACT DURATION

- 9.1 This IP shall come into force from the date when both Parties have legally signed it and the validity of this IP shall be for 5 years with applicability to Contracts which are executed by the respective executed Contact during the existence of this IP.
- 9.2 In addition to above, the validity of the IP for respective Contract shall remain valid till the completion of Contact terms.
- 9.3 Further, if the Contract covered under this IP is extended/renewed for any period then this IP shall also be deemed extended/renewed for such period of extension/renewal.
- 9.4 If any claim is made/lodged during this time, the same shall be binding and continue to be valid despite the lapse of this IP as specified above, unless it is discharged/determined by CMD, NSIL.
- 9.5 Should one or several provisions of this IP turn out to be invalid, the remainder of this IP remains valid. In this case, the Parties will strive to come to an agreement to their original intentions

ARTICLE 10: OTHER PROVISIONS

- 10.1 Changes and supplements, formal show-cause notice as well as termination notices need to be made in writing.
- 10.2 If the BIDDERS/Sellers is a partnership or a consortium, this Integrity Pact must be signed by all partners or consortium members.
- 10.3 Should one or several provisions of this Integrity Pact turn out to be invalid, the remainder of this Integrity Pact remains valid. In this case, the Parties will strive to come to an Integrity Pact to their original intentions.
- 10.4 Issues like Warranty, Guarantee, and other post-award product performance obligations shall fall entirely outside the purview of the Independent External Monitors (IEMs). The resolution of any disputes, claims, or compliance matters arising from such warranties or guarantees shall be governed strictly by the provisions of the main procurement contract, without any intervention from the IEMs. Furthermore, the IEMs shall not entertain any representations, complaints,

or review requests from either Party concerning technical defects, service-level agreements, or maintenance liabilities during or after the warranty period.

10.5 In the event of any contradiction, ambiguity, or conflict between the provisions of this Integrity Pact and any other document forming part of the tender or main procurement contract, the clauses explicitly stated within the Integrity Pact shall prevail. All subsequent agreements, general conditions of contract, special conditions of contract, and technical specifications shall be read in subordination to this Pact regarding integrity and compliance matters. No separate understanding, verbal agreement, or collateral contract shall override or diminish the enforcement of any obligation set forth herein.

ARTICLE 11: FACILITATION OF INVESTIGATION

11.1 In case of any allegation of violation of any provisions of this pact or payment of commission, the Buyer or its agencies shall be entitled to examine all the documents including the Books of Accounts of the Bidder and the Bidder shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examinations.

ARTICLE 12: GOVERNING LAW AND DISPUTE RESOLUTION

12.1 Governing Law

This Integrity Pact, including its validity, interpretation, construction, performance, and any non-contractual obligations or disputes arising out of or in connection with it, shall be governed by and construed strictly in accordance with the substantive and procedural **laws of India**.

12.2 Dispute Resolution

In the event of any dispute, difference, question, or disagreement arising between the Principal and the Bidder regarding the interpretation, implementation, or alleged breach of this Integrity Pact, the Parties shall first attempt to resolve the matter amicably through direct executive-level negotiations. The aggrieved Party shall issue a detailed written notice of dispute to the other Party. Authorized senior executives from both organizations shall meet within fifteen (15) days of receipt of such notice to negotiate a resolution in good faith. If a mutually acceptable written settlement is not executed within thirty (30) days from the date of the initial meeting, the amicable settlement process shall be deemed failed, and either Party may proceed to seek formal remedies in accordance with Clause 12.3.

12.3 Jurisdiction

All disputes, claims, or differences arising out of, under, or in connection with this Integrity Pact including its existence, validity, interpretation, performance, breach, or termination shall fall under the absolute and exclusive jurisdiction of the competent courts of civil jurisdiction in Bengaluru, India, to the exclusion of all other courts, tribunals, or forums. The BIDDER/ Seller irrevocably and unconditionally waives any objection, existing now or arising in the future, to the venue of the Bengaluru courts, including any defense based on *forum non conveniens*, improper venue, or lack of personal jurisdiction. This absolute jurisdictional exclusivity strictly applies to all legal actions, including but not limited to, petitions for interim relief, permanent injunctions, recovery of liquidated damages, or any judicial challenges against administrative blacklisting penalties implemented by the NSIL.

12.4 Costs and Legal Fees

Unless otherwise determined by the court, each Party shall bear its own legal costs and expenses incurred in connection with any dispute or legal proceeding arising under this Pact.

ARTICLE 13: OTHER LEGAL ACTIONS

The actions stipulated under this Integrity Pact shall be executed without prejudice to, and do not limit or restrict, any other civil, criminal, or legal remedies and proceedings that may be pursued in accordance with the provisions of the extant laws currently in force.

[formal signature and witness blocks explicitly following on the next page]

ARTICLE 14: SIGNATURE

The Parties hereby signed & executed this Integrity Pact at _____ on _____ .

IN WITNESS WHEREOF, the Parties hereto, through their duly authorized representatives, have executed, signed, and delivered this Integrity Pact on the date and at the place first written above, in the presence of the undersigned witnesses who have also affixed their signatures hereto:

<p style="text-align: center;">For and on behalf of the M/s NewSpace India Limited (NSIL)</p>	<p style="text-align: center;">For and on behalf of the (_____)</p>
<p>_____</p>	<p>_____</p>
<p>In the presence of witnesses:</p> <p>_____</p>	<p>In the presence of witnesses:</p> <p>_____</p>
<p>_____</p> <p style="text-align: center;">Name</p>	<p>_____</p> <p style="text-align: center;">Name</p>

ANNEXURE - 6**COMPLIANCE MATRIX**

Hiring of Warehouse & Associated Services — Within 100 km of Bengaluru / Chennai Airport (2 Years)

Instructions: For each row, fill in your 'Offered Value / Details' and mark Compliance as Yes or No. Any blank row may make the bid non-responsive. This signed matrix must be enclosed in the Technical Bid.

Sl.	Requirement	Specified Value / Criteria	Bidder's Offered Value / Details	Comply (Yes/ No)	Remarks / Doc. Reference
A. MINIMUM ELIGIBILITY CRITERIA					
1	Minimum experience in warehousing business	3 years, end-to-end operations			
2	Warehouse infrastructure managed (preferably multi-location in India)	> 50,000 sq. ft.			
3	Experience in mechanical component raw materials (plates, sheets, rods, fasteners etc)	Must have prior experience			
4	Average annual turnover (FY 2022-23, 23-24, 24-25) — CA-certified financials to be submitted	Avg turnover of INR 15 Crores p.a.			
5	Net worth — certified by statutory auditor	Positive for each of last 3 financial years			
6	Not blacklisted by any Central / State Govt. / PSU	Self-declaration (Annexure-3)			

7	Operational office location	Bengaluru or Chennai — Corresponding location of warehouse			
8	Compliance to all terms and conditions of Minimum Eligibility criteria	All			
B. WAREHOUSE — PHYSICAL SPECIFICATIONS					
1	Location from Bengaluru Airport OR Chennai Airport (bidder to state exact km in offer)	Within 100 km			
2	Total covered carpet area (exclusively for NSIL)	Min. 20,000 sq. ft.			
3	Area under controlled environment (exclusively for NSIL)	Min. 5,000 sq. ft.			
4	Minimum clear internal height	25 feet			
5	Entrance dimensions (Width x Height)	Min. 18 ft. x Min 20 ft.			
6	Bidder to state actual floor & entrance dimensions in offer	Mandatory — to be specified			
8	Roof type	Rainproof			
9	Road access with min. 40ft width	Paved road — accessible to trucks / trailers			

10	Warehouse ownership / lease	Own or min. 5-year lease (NOC from landlord if leased)			
C. CONTROLLED ENVIRONMENT — 5,000 SQ. FT. ZONE					
1	Relative Humidity in controlled zone	<= 55% at all times			
2	Temperature in controlled zone	22 ± 2 deg. C			
3	Humidity control mechanism	Dehumidifiers and/or silica gel as required			
4	Continuous Temperature & Relative humidity data recording — calibrated data logger	Mandatory			
5	Temperature & Relative humidity data sharing with NSIL	Twice a month + retrievable on request			
6	UV light protection — windows in O-Ring storage zone	All windows / openings to be fitted with red / orange UV-blocking coating OR fully screened to eliminate direct sunlight and intense UV light			
7	Temperature — O-Ring sub-zone (if separate zone provided)	20°C to 25°C (A/C room). If common zone with fasteners, confirm agreed set-point with NSIL before bidding			
8	Protection from ionizing radiation	No X-ray equipment, radioactive sources, or high-intensity UV lamps within or adjacent to the			

		O-Ring storage zone — mandatory			
9	Heat source exclusion in controlled environment zone	Controlled environment zone to be free from, transformer rooms, and areas of direct sun ingress			

D. MANPOWER & OPERATIONS

1	Dedicated appropriate resource deployed at warehouse	Monday to Saturday; 6 days/week, 10:00 AM to 6:00 PM			
2	Dedicated planned for warehouse operations for NSIL requirement	One dedicated person within the warehouse during working hours. One dedicated security person round the clock.			
3	Labour availability — normal loads	After reporting of vehicle, (for incoming or outgoing) the bidder should complete the necessary activities within 6 hours of the same day			
4	Weekly report — stock, data log (Temperature & Relative humidity), material movement	Every week to NSIL			

E. EQUIPMENT & MATERIAL HANDLING

1	Material handling equipment for normal loads	Handling up to 5000kg per CBM readily available			
2	Calibrated weighing machine capacity	Up to 5,000 kg with the accuracy of Standard Industrial accuracy of 0.1% with valid load calibration certificate			
3	Facilities	Appropriate Forklift/ crane should be made available for loading and unloading			
4	Rack and bin systems	Vendor's responsibility to procure & install			
5	Packing, strapping, repackaging, and weighing facilities	To be available at warehouse			
6	Repackaging of damaged boxes	Within 2 days			
7	Cutting facilities (water jet / band saw)	Preferred / desirable — confirm availability			
8	Material handling equipment type in O-Ring / controlled zone	Only battery-operated equipment permitted inside O-Ring storage zone. No diesel / petrol / or generators inside warehouse			
9	VCI (Volatile Corrosion Inhibitor) packaging	VCI bags, VCI paper, and sealing consumables to be permanently stocked at warehouse facility.			

	materials — stock availability	Repacking of fasteners to be achievable within 2-day turnaround at all times			
10	Non-corrosive storage bins and racks for fasteners	All bins, trays, and racks for fastener storage to be fabricated from or coated with non-corrosive material (SS, food-grade plastic, epoxy-coated steel, or equivalent)			
11	No floor contact for stored goods — pallet / shelf clearance	Minimum 150 mm clearance between stored goods and floor at all times. Pallets or shelving mandatory for all fastener and metallic item storage.			

F. ERP & INVENTORY MANAGEMENT

1	ERP system for tracking and accounting of all material movement	Mandatory			
2	Tracking with batch number and QC certification (RMC Numbers)	Mandatory			
3	Systematic storage — project-wise	As per NSIL directions			
4	Labelling, marking, and stencilling	As per NSIL requirements			
5	Ledger maintenance for all inward / outward movements	Mandatory			

6	Immediate reporting of damaged goods to NSIL	Mandatory			
7	Bin / location ID system linked to ERP to ensure traceability	Each rack position and bin to have a unique alphanumeric ID integrated with ERP so storage location is recorded for every item and batch. Barcode / RFID preferred			
8	Separate storage by surface treatment — no mixing	Fasteners of different surface treatments (bare, zinc-plated, cadmium-plated, phosphated, passivated, lubricated, special coating) to be stored in physically separate, labelled bins. No co-mingling			
G. SAFETY, SECURITY & FACILITY					
1	Fire safety systems (extinguishers, detectors, hydrants)	Adequate systems — Fire NOC / certificate required			
2	CCTV surveillance with recording backup	Min. 6 months backup			
3	Access control system (electronic or manned)	Mandatory			
4	Anti-pest treatment — clean and pest-free facility	Regular; certificates to be maintained			

6	Space exclusively for NSIL — no other client materials	Mandatory; unauthorised storage strictly prohibited			
7	Office setup at warehouse (phone, computer, printer/scanner document storage etc.,)	Vendor's responsibility			
8	FIFO (First In, First Out) dispatch discipline	Mandatory for all fastener retrieval. ERP to support FIFO-based issue and flag items in storage beyond 12 months without movement			
9	Monthly physical corrosion and packaging inspection	Physical inspection of all stored fasteners at least once per calendar month for rust, corrosion, surface damage, or packaging failure. Findings to be recorded in monthly stock report to NSIL			
10	Quarantine and reporting of damaged / corroded items	Any item with signs of corrosion, damage, or packaging failure to be quarantined immediately and reported to NSIL within 24 hours. Disposal as directed by NSIL			
11	O-Ring storage conditions — strain-free and liquid-free	O-Rings and rubber seals to be stored without any tension, compression, or mechanical deformation. No contact with petroleum, greases,			

		acids, disinfectants, or cleaning fluids at any time			
12	Ozone / combustion gas exclusion from storage area	Organic vapours, combustion gases, and ozone-generating chemical fumes to be excluded from storage rooms. Combustion gases not to enter storage area			

H. KEY COMMERCIAL CONDITIONS

1	EMD — Bank Guarantee in favour of NewSpace India Limited	Rs. 15,00,000			
2	Security Deposit (if PO value > Rs. 5 Lakhs)	3% of PO value — Bank Guarantee till PO completion			
3	Deployment / mobilisation from PO date	Within 45 days			
4	Bid validity	Min. 120 days from tender closing date			
5	Price validity	Firm and fixed for the contract period			
6	No deviation from tender terms and specifications	Signed No-Deviation Certificate (Annexure-4) required			
7	Commercial bid NOT to be included in Technical Proposal	Strict — leads to disqualification if violated			

Technical Qualification Note: Bidders scoring 60 marks or above (out of 100) in the Technical Evaluation will qualify for Financial Bid opening. Overall Warehousing



Experience (Parameter A) carries 20 marks; Aerospace & Controlled-Env. experience (B & C) carry 10 marks each.

We confirm that all the above information is true, correct and complete. We accept all terms and conditions of the Tender without deviation.

Signature of Authorised Signatory: _____

Name & Designation: _____

Company Seal & Date: _____

Appendix-B: Commercial terms & conditions

Note: Bidder should **NOT** include commercial proposal (**Appendix-B**) in the Technical Proposal, which would lead to disqualification of the proposal.

To

Manager (Commercial)
NewSpace India Limited (NSIL)
ISRO HQ Campus
New BEL Road
Bengaluru-560 094
Ph: 080-2828 2003
E-mail: purchase@nsilindia.co.in / etenders@nsilindia.co.in

Dear Sir,

Sub: Hiring of warehouse and other associated services within 100 km from Bengaluru or Chennai Airport for storage of raw materials, assemblies in various forms (Fasteners, O-Rings, Sheets, Plates, Rods, Tubes, and other structures of various compositions) in normal and controlled environment for a period of 02 years)

Sl. No.	Item Description	Quantity	Unit
1	Monthly charges for 15000 sq.ft Normal Warehouse Space , inclusive of rent, security, electricity, water, housekeeping, manpower, ERP system, insurance for warehouse, and all overheads. <i>(Excluding GST)</i>	1	Per Month
2	Monthly charges for 5000 sq.ft Controlled Environment Warehouse (humidity-controlled as per RFP specifications), inclusive of rent, security, electricity, water, housekeeping, manpower, ERP system, insurance for warehouse, and all overheads. <i>(Excluding GST)</i>	1	Per Month
3	Loading/Unloading charges , including labour and standard handling equipment (excluding heavy equipment like crane/forklift unless specified separately). <i>(Quantity is indicative for evaluation purpose; payment shall be based on actuals)</i>	50	Per CBM

4	Palletization/Depalletization including packing and unpacking charges , including labour and consumables required for standard packaging. <i>(Quantity is indicative for evaluation purpose; payment shall be based on actuals)</i>	50	Per CBM
5	Additional warehouse space beyond 15,000 sq.ft , to be quoted on pro-rata basis.	1	₹ per 1000 sq.ft per month
6	Additional warehouse space beyond 5,000 sq.ft , to be quoted on pro-rata basis. (Controlled environment)	1	₹ per 500 sq.ft per month

Note: For L1 bidder, the quoted price for SI. No. 1 to 4 will be considered.

GST Charges: Please mention the percentage of GST

Warehouse Address: Within 100 Km from Bengaluru or Chennai Airport

Warehouse readiness Period: 45 days from the date of PO.

Price Validity: The prices quoted are valid till 120 Days from the date of tender closing.

Prices quoted should be firm and fixed for the contract period.