

Section-1: RFP and Instructions to bidders

1. Introduction

NewSpace India Limited (NSIL), a wholly owned Government of India company under Department of Space (DOS), is the commercial arm of Indian Space Research Organization (ISRO). NSIL as part of its mandate to commercially explore the products and services emanating from Indian Space Programme, is keen to harness the potential of indigenously developed ISRO technology and provide space-based solutions to meet various requirements including the requirements from Govt. and strategic sector related to telecommunication, broadcasting, broadband services, security etc.

NSIL through this RFP aims to select vendor for Supply, Installation, Commission, operation and maintenance of IT Hardware. This activity is part of a user project.

The overall scope of work of the project includes establishment of dedicated IT infrastructure as per the scope of this tender at user sites at Delhi and Bengaluru.

The objective of the present RFP is to seek proposals from bidders for Supply, Installation, Commissioning, and Maintenance of IT Equipment.

This Request for Proposal is for "Supply, Installation, Commissioning, and Maintenance of IT Equipments for NSIL" as per the specifications described in this document.

2. Instruction to bidders

NSIL, hereby invites through this Public Tender for IT Hardware. Interested Vendors (viz. our Registered Vendors) shall visit the URL i.e. <https://etenders.gov.in/eprocure/app> for downloading of tender documents, bid preparation, hash submission, bid submission etc. The Tenders shall be duly digitally signed and encrypted by the Tenderers using their class -3 Digital Signature Certificate with encryption.

The bids in response to this tender is to be submitted electronically in place of offers in 'Hard Copy under Sealed Envelope' as is being done conventionally. Tender Submission, Tender Closing and Opening activities will be done electronically and online. No oral, email, telephone, telegraphic tenders or tenders submitted in hard copies/physical form will be entertained.

Techno-commercial bid shall cover all technical information and compliance statement, deliverables and delivery schedule and commercial terms and conditions – except pricing details. In case of any price information revealed (either in part or full) in the techno-commercial bid, total bid will get rejected.

The RFP consists of two documents (This document and Document B: Separate document for technical details). This document consists of three sections as per following:

Section-1: RFP and Instruction to Bidders

Section-2: Terms and conditions of RFP

Section-3: Annexures and BG Format

2.1. General Instructions

- A. While every effort has been made to provide comprehensive and accurate background information, requirements and technical details, Bidders must form their own conclusions about the solution(s) needed to meet the requirements of this RFP.
- B. All information supplied by the Bidders as part of their bids in response to this RFP, may be treated as contractually binding on the Bidders, on successful award of the assignment by NSIL based on this RFP.
- C. No commitment of any kind, contractual or otherwise shall exist unless and until a formal written Purchase Order has been executed by NSIL. Any notification of preferred bidder status by NSIL shall not give rise to any enforceable rights by the Bidder. NSIL may cancel this RFP at any time prior to a formal written Purchase Order being executed by the authority.
- D. The bidders are advised to study all instructions, forms, terms, requirements, and other information in the RFP documents carefully. Submission of the bid shall be deemed to have been done after careful study and examination of the RFP document with full understanding of its implications. Any incomplete bid in any form is liable for rejection.
- E. The Authorized Signatory of the Bidder shall initial all relevant pages of the Technical and the Financial Bids.
- F. The Bidder shall issue a statement undertaking total responsibility for delivery of the components, subsystem, systems and services described in the Document B – Technical Document of this RFP.
- G. Communication details:

Name of the Contact Point:	Manager, Commercial
Postal address for sending the Bids / seeking Clarifications:	NewSpace India Limited (NSIL) 11th Floor, Brigade Rubix, 20, Watch Factory Road, Yeshwanthpur Bangalore 560013.
Contact Details:	Tel: 080-2828 2003 E-mail: Commercial Queries: etenders@nsilindia.co.in purchase@nsilindia.co.in Technical Queries: it@nsilindia.co.in

- H. The bid should be prepared and submitted by the Eligible Bidders in English language only.
- I. Schedule of the Bidding Process is as follows:

Document Reference No	NSIL/RFP/IT/INT/2026/01
RFP issue Date	As per CPPP(etenders.gov.in)
Pre-bid meeting	
Last date for seeking clarifications	

Last date for bid submission	
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- J. The cost of the RFP document is Rs. 2360 /- (Two-Thousand Three Hundred and Sixty rupees only including 18% GST). After making payment for the Bid document and signing NDA ONLY the detailed RFP document will be provided to bidder. Bank Details for paying RFP documents cost are:

- Account Name: NewSpace India Limited
- Bank A/C No: 38345843981
- IFSC Code: SBIN0009042

- K. List of Deliverables:

Sl. No	Description	Unit	Qty
1	Desktop PC with Monitor	Nos.	90
2	Logitech Conference Cam Connect Portable All-in-One Video Conferencing Solution	Nos.	5
3	Workstation	Nos.	2
4	RHEL License 5-Year subscription	Nos.	1
5	Aten 2-Port Usb FHD Hdmi Kvm Switch Cs22hf-Black	Nos.	50
6	Laptops	Nos.	2
7	NAS Storage	Nos.	1
8	Standard Server	Nos.	1
9	Basic Server	Nos.	3

- L. Delivery Schedule

The Successful bidder will be paid at different milestones of the project appropriately. The details of the payment are as follows:

No	Time Line	Milestone	Payment value
1.	T0	Placing of order	
2.	T0 + 10 Weeks	Delivery & BOM verification*	100% of Contract value on submission of PBG

-Sd-
[Purchase Division]