



**NewSpace India Limited**  
(A Govt. of India Company under  
Department of Space)

**Citizen's  
Charter**

## CITIZEN'S CHARTER

### **OVERVIEW OF NEWSPACE INDIA LIMITED(NSIL)**

NewSpace India Limited(NSIL) got incorporated during March 2019 as a wholly owned Government of India Undertaking/ Central Public Sector Enterprise (CPSE), under the administrative control of Department of Space. During February 2020, the Company was categorized as '**Schedule A**' Company by Department of Public Enterprises.

The company has been created to commercially exploit the products and services emanating from the Indian Space Programme and to serve the domestic and global customers, as well as to enable Indian Industries to scale up high-technology manufacturing base for space programme through technology transfer mechanisms.

During June 2020, as part of Space Reforms under an initiative by Government of India "Unlocking India's potential in space sector", NSIL got mandated to undertake End to End Commercial Space Activities related to Satellites and Launch Vehicle Systems. NSIL has the primary mandate of undertaking space missions on a "Demand Driven" based model as compared to the "Supply Driven" model that existed earlier.

### **VISION**

"Excel in providing space related products and services emanating from Indian Space Programme to global customers and to further spur the growth of Indian Industry in undertaking technologically challenging space related activities"

### **MISSION**

"Enabling Indian Industries to scale up high-technology manufacturing base for space programme through technology transfer mechanisms, catering to emerging global commercial small satellite launch service market, satellite services for various domestic and international application needs and enabling space technology spin-offs for betterment of mankind through industry interface" .

### **OUR CLIENTS**

- ❖ User Ministries/Departments of the Central Government
- ❖ Remote Sensing Agencies in State Governments and Union Territories.
- ❖ Quasi Government Organisations, NGOs and the Private Sector for developmental purposes through satellite imaging.
- ❖ Educational institutions in promotion of research and development in space science and technology.
- ❖ International government and private firms seeking the services such as launch service, satellite realisation service, launch support service, etc.



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## **OUR PRODUCTS AND SERVICES**

The Company was incorporated with the primary mandate of enabling Indian Industries to scale up high technology manufacturing base for space programme through technology transfer mechanism and commercially exploit space products and services emanating from the Indian Space Programme to global customers. Mandate of NSIL includes following Space Business Activities:

- (i) **Owning satellites** for Earth Observation and Communication applications and providing space based services.
- (ii) **Building satellites** and launching them as per customer demand.
- (iii) **Providing Launch Services** for satellite belonging to customers.
- (iv) **Building launch vehicles** through Indian Industry and Launch as per satellite customer requirement.
- (v) **Space based Services** related to Earth Observation and Communication satellites on commercial basis.
- (vi) **Satellite building** through Indian Industry.
- (vii) **Technology Transfer** to Indian Industry partners.
- (viii) Marketing **spin-off technology** and products/services emanating out of ISRO's activities.

## **OUR COMMITMENT**

We commit ourselves to do our duty to the best of our ability, integrity and efficiency with the prime motto of fulfilling the customers', stakeholders' and individuals' requirements and to rise to their expectations and beyond.

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